



LEARNING AND DEVELOPMENT SOLUTIONS

SGS TRAINING COURSES – INDIAN OCEAN REGION
MARCH TO JUNE 2017

SGS ACADEMY | TRANSFORMING PEOPLE
AND BUSINESSES





FURTHER EXCELLENCE

SGS **ACADEMY**

TRANSFORMING PEOPLE AND BUSINESSES

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities.

We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organisational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey.

ABOUT US



RETENTION



EXPERTISE



OUR TRAINING AND DELIVERY METHOD

Our experts deliver high quality professional training across a wide range of subjects and industries, providing detailed information and guidance relevant to all stages of your value chain.

PUBLIC TRAINING SESSION

Joining our face-to-face public courses gives you the opportunity to meet with colleagues from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practice knowledge, not only from our SGS experts, but also from those in similar organisational roles. Throughout all discussions our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are on fixed dates; please refer to our course calendar for more information.

[COURSES](#)

IN-HOUSE TRAINING SESSION AT YOUR FACILITY

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train a number of staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met. Contact us for a no obligation quote.

[IN-HOUSE COURSES](#)

BOOK ONLINE WITH ILEARNING PLUS

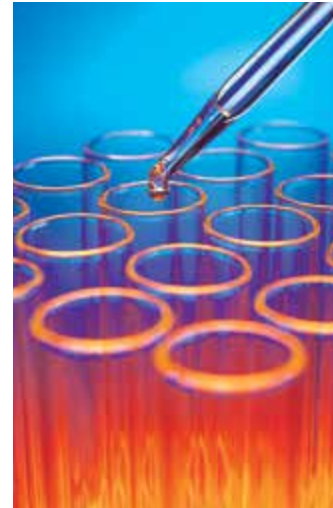
Our aim is to deliver high quality services and offer you the very best in professional development training and customized training solutions. As such, SGS has created iLearning PLUS, a single learning platform for all users where you can search, book and pay your training online.

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WHY ILEARNING PLUS

- Quickly search for courses
- Online booking
- Follow and monitor your progression
- Download your certificates
- Regular course updates

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ABOUT SGS

SGS IS THE WORLD'S LEADING INSPECTION, VERIFICATION, TESTING AND CERTIFICATION COMPANY. SGS IS RECOGNISED AS THE GLOBAL BENCHMARK FOR QUALITY AND INTEGRITY.

WITH MORE THAN 90,000 EMPLOYEES, SGS OPERATES A NETWORK OF OVER 2,000 OFFICES AND LABORATORIES AROUND THE WORLD.

SGS INDIAN OCEAN

SGS (MAURITIUS) LTD WAS FOUNDED IN 1982 AND WE ARE PRESENT SINCE 2004 IN MADAGASCAR AND 2010 IN REUNION ISLAND. WE PROVIDE INSPECTION, TESTING, VERIFICATION, CERTIFICATION AND TRAINING SERVICES. WE ARE THE LEADER IN THE INDIAN OCEAN REGION WITH OVER 200 CERTIFICATES ISSUED, 1200 AUDIT DAYS PERFORMED AND 1600 DELEGATES TRAINED IN 2016.

OUR CERTIFICATION SERVICES ENABLE YOU TO DEMONSTRATE THAT YOUR PRODUCTS, SYSTEMS OR SERVICES ARE MEETING THE HIGHEST INTERNATIONAL STANDARDS FOR YOUR INDUSTRY.

OUR TRAINING SOLUTIONS ARE DESIGNED TO HELP YOUR WORKFORCE TO KEEP UP-TO-DATE WITH INDUSTRY BEST PRACTICE, TECHNICAL STANDARDS AND REGULATORY COMPLIANCE EXPECTATIONS.

MAURITIUS - TRAINING CALENDAR MARCH TO JUNE 2017

MONTH	CATEGORY	COURSE TITLE	NO OF DAYS
MARCH	Quality	Formation Audit Interne de Système de Management de la qualité ISO 9001:2015	2 days
	Food Safety	British Retail Consortium (BRC) Internal Auditor Course	2 days
APRIL	Food Safety	Advanced HACCP System Development Training Course	3 days
	Environment	Formation Audit Interne de Système de Management de l'environnement ISO 14001:2015	2 days
	Quality	Management du Risque selon la norme ISO 31000:2009	2 days
MAY	Food Safety	ISO 22000:2005 Food Safety Management System Internal Auditor Course	2 days
	Security	Security Management Training	3 days
		Incident Management Training	3 days
JUNE	Food Safety	HACCP Internal Auditor Course	2 days
	Quality	Comment intégrer efficacement les Piliers d'Excellence Opérationnelle dans un Système de Management de la Qualité ISO 9001:2015	2 days

NOTE:

All above mentioned courses are MQA Approved or Approval Under Process. SGS (Mauritius) Ltd reserves the right to cancel any training event at any time in circumstances beyond its control.

MADAGASCAR – CALENDRIER DE FORMATIONS PUBLIQUES – SEMESTRE 1

MOIS	CATEGORIE	TITRE FORMATION	DUREE
FÉVRIER	Qualité	Audit Interne de système de management de la Qualité selon la norme ISO 19011	2 jours
MARS	Agroalimentaire	HACCP dans votre secteur d'activité	2 jours
AVRIL	Qualité	Mise en place d'un Système de Management de la Qualité ISO 9001:2015	3 jours
MAI	Agroalimentaire	Mise en place d'un Système de Management de la sécurité des denrées alimentaires ISO 22000:2005	2 jours
JUIN	Qualité	Comment intégrer efficacement les Piliers d'Excellence Opérationnelle dans un Système de Management de la Qualité ISO 9001:2015	2 jours

NOTE:

SGS se réserve le droit d'annuler tous les cours à tout moment dans des circonstances échappant à son contrôle, ou si le nombre de participants est trop faible pour maintenir le cours.



**AMÉLIORATION EN CONTINUE
ET NON CONTINUÉ**

Nos formations sont considérées comme satisfaisantes ou très satisfaisantes par nos stagiaires. Afin de conserver ce niveau de satisfaction et de l'améliorer :

- toutes nos formations sont évaluées « à chaud », via un tour de table et un questionnaire de satisfaction.
- nos formations sont également évaluées à froid. Nos équipes veillent à reprendre contact avec nos stagiaires afin d'évaluer les acquis et les bénéfices attendus de la formation suivie.

Nous vous encourageons à nous communiquer vos attentes, suggestions ou toute réclamation à academy.mu@sgs.com

REUNION – CALENDRIER DE FORMATIONS PUBLIQUES – SEMESTRE 1

MOIS	CATEGORIE	TITRE FORMATION	DUREE
MAI	Agroalimentaire	Mise en place d'un Système de Management de la sécurité des denrées alimentaires ISO 22000:2005	2 jours
JUIN	Qualité	Responsable d'audit de Système de Management de la Qualité ISO 9001: 2015 - Formation accréditée IRCA	5 jours

NOTE:

SGS se réserve le droit d'annuler tous les cours à tout moment dans des circonstances échappant à son contrôle, ou si le nombre de participants est trop faible pour maintenir le cours.

**CONNAISSANCES**

Dans la région océan Indien, SGS Academy dispense plusieurs modules de formation couvrant les thématiques suivantes : Énergie, Environnement, Santé et Sécurité au travail, ainsi que de nombreuses formations spécifiques par secteur. Formez vos collaborateurs au sein de votre

entreprise grâce aux formations dispensées dans vos locaux. Cela vous permet de façonner le message et le style de la présentation en fonction de la culture de votre organisation. Nos formations peuvent être dispensées dans votre entreprise. Nous vous invitons à nous contacter pour un devis sans engagement.



TRANSFORMATION

FURTHER EXCELLENCE

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements and managing sustainability.

SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific training requirements. We offer the below range of training available in-house.

Contact us today for a no-obligation quote.

CATEGORY	COURSE TITLE	DURATION
QUALITY MANAGEMENT SYSTEMS	ISO 9001:2008 Quality Management Systems Introduction and Awareness Course	1 day
	ISO 9001:2008 Quality Management Systems Implementation Training Course	2 days
	ISO 9001:2008 Quality Management Systems Internal Auditor Course	2 days
	ISO 9001:2015 Quality Management Systems Transition Course	1 day
	ISO 9001:2015 Quality Management Systems Introduction and Awareness Course	1 day
	ISO 9001:2015 Quality Management Systems Implementation Training Course	2 days
	ISO 9001:2015 Quality Management Systems Internal Auditor Course	2 days
	ISO 9001:2015 - Quality Management Systems Auditor/Lead Auditor Course - IRCA No.17977	5 days
	Risk Based Thinking - Awareness Course	1 day
ENVIRONMENTAL MANAGEMENT SYSTEMS	ISO 14001:2004 Environmental Management Systems Introduction and Awareness Course	1 day
	ISO 14001:2004 Environmental Management Systems Implementation Course	2 days
	ISO 14001:2004 Environmental Management Systems Internal Auditor Course	2 days
	Legionella Risk Management - Preventive, Maintenance and Treatment	1 day
	Environmental Legislation and Compliance Course	1 day
	ISO 14001:2015 Environmental Management Systems Transition Course	1 day
	ISO 14001:2015 Environmental Management Systems Introduction and Awareness Course	1 day
	ISO 14001:2015 Environmental Management Systems Implementation Course	2 days
	ISO 14001:2015 Environmental Management Systems Internal Auditor Course	2 days
	ISO 14001:2015 - Environmental Management Systems Auditor/Lead Auditor Course	5 days
BRITISH RETAIL CONSORTIUM (BRC)	BRC Internal Auditor (Global Standard For Food Safety Issue 7)	2 days
	Understanding the requirements of the global standard for food safety - BRC issue 7	2 days

CATEGORY	COURSE TITLE	DURATION
FOOD SAFETY TRAINING	Food Defense	1 day
	Basic Food Hygiene Training Course	1 day
	Safe Food Handling & Hygiene	½ day
	HACCP Introduction and Awareness Training	1 day
	Intermediate Food Hygiene - Refresher	1 day
	Food Safety and HACCP Awareness Training	1 day
	Good Manufacturing Practices & HACCP Everyday Food Safety	1 day
	Food Allergens and Labelling	2 days
	Food Microbiology for non microbiologist Training	1 day
	HACCP Internal Auditor Training Course	2 days
	Good Manufacturing Practices & HACCP Implementation	2 days
	Intermediate Food Hygiene Training course	3 days
	Advanced HACCP System Development Training Course	3 days
	HACCP Implementation and Auditing Training	3 days
FOOD SAFETY MANAGEMENT SYSTEMS	ISO 22000:2005 Food Safety Management Systems Introduction and Awareness Course	1 day
	ISO 22000:2005 Food Safety Management Systems Implementation Course	2 days
	ISO 22000:2005 Food Safety Management Systems Internal Auditor Course	2 days
	Food Safety System Certification 22000 Version 3 (FSSC 22000) Introduction and Awareness Course	1 day
	Food Safety System Certification 22000 Version 3 (FSSC 22000) Implementation Course	2 days
	Food Safety System Certification 22000 Version 3 (FSSC 22000) Internal Auditor Course	2 days
	ISO/FSSC 22000 – Food Safety Management Systems Auditor/Lead Auditor Course - IRCA A17304	5 days
INTEGRATED MANAGEMENT SYSTEMS	Integrate your Management Systems	2 days
	Integrated Management Systems Internal Auditor Skills Course	3 days

CATEGORY	COURSE TITLE	DURATION
OCCUPATIONAL HEALTH AND SAFETY TRAINING	Confined Space Awareness	1 day
	Managing Occupational Safety and Health	2 days
	Managing Occupational Safety and Health In Catering Sector	1 day
	Managing Occupational Safety and Health In Hospitality Sector	2 days
	Hazard Identification and Risk Assessment Course	1 day
	Preventing Slip Trips & Falls	½ day
	Manual Handling	1 day
	Working at heights	1 day
	Working with Scaffolding Safely	1 day
Occupational Safety and Health Introduction and Awareness Course	1 day	
OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS	OHSAS 18001:2007 Occupational Health and Safety Management Systems Introduction and Awareness	1 day
	Introduction to ISO 45001:201X DIS	1/2 day
	OHSAS 18001:2007 Occupational Health and Safety Management Systems Implementation Auditor Course	2 days
	OHSAS 18001:2007 Occupational Health and Safety Management Systems Internal Auditor Course	2 days
	OHSAS 18001 - Occupational Health and Safety Management Systems Lead Auditor Course	5 days
SOCIAL AND ETHICAL ACCOUNTING AND REPORTING	Social Systems Introduction and Awareness Course	1 day
	Social Systems Implementation Course	2 days
	Social Systems Internal Auditor	2 days
	Social Systems Lead Auditor Course	5 days

CATEGORY	COURSE TITLE	DURATION
INFORMATION SECURITY MANAGEMENT SYSTEMS	ISO 27001:2013 – Information Security Management Systems Introduction and Awareness Course	1 day
	ISO 27001:2013 – Information Security Management Systems Implementation Course	2 days
	ISO 27001:2013 – Information Security Management Systems Internal Auditor	2 days
	ISO 27001:2013 – Information Security Management Systems Auditor/Lead Auditor Training Course	5 days
BUSINESS CONTINUITY MANAGEMENT SYSTEMS	ISO 22301:2012 – Business Continuity Management Systems Introduction and Awareness Course	1 day
	ISO 22301:2012 – Business Continuity Management Systems Implementation Course	2 days
	ISO/IEC 22301:2012 – Business Continuity Management Systems Internal Auditor	2 days
LABORATORY MANAGEMENT SYSTEMS	ISO 17025:2005 Laboratory Management Systems Introduction and Awareness Course	1 day
	ISO 17025:2005 Laboratory Management Systems Implementation Course	2 days
	ISO 17025:2005 Laboratory Management Systems Internal Auditor Course	2 days
LEAN SIX SIGMA TRAINING	Lean Six Sigma Yellow Belt	2 days
QUALITY TOOLS TRAINING	RCAM - Root Cause Analysis Method	3 days

CATEGORIE	SUB-CATEGORIE	TITRE DU COURS	DUREE
MADA ET REU' GOVERNANCE ET STRATEGIE	Management stratégique	Introduction au Balance Scorecard	1 jour
	Management du Risque	Management du risque ISO 31000:2009	2 jours
		Manager les risques d'un projet	
	Management Intégré	Mise en place d'un Système de Management Qualité, Sécurité et Environnement (QSE) intégré et évolutions 2015 des normes	2 jours
Audit de Système de Management Intégré		3 jours	
QUALITÉ	Système de Management de la qualité ISO 9001	Responsable d'audit de Système Management de la Qualité ISO 9001 – Formation accréditée IRCA	5 jours
		Comprendre et mettre en pratique la transition vers la norme ISO 9001:2015	2 jours
		Audit interne de Système de Management de la Qualité 2015	3 jours
		Perfectionnement à la conduite d'audit	1 jour
	Outils de la qualité	Sensibilisation à LEAN	1 jour
	Approche processus	Comprendre l'Approche Processus	1 jour
	Qualité de services	Sensibilisation à la certification de services	1 jour
ENVIRONNEMENT	Eau	Initiation à La Gestion Du Risque Légionelle Dans Les Réseaux De Distribution D'eau Et Sur Les Tours Aéroréfrigérantes	1 jour
	Système de Management de L'environnement ISO 14001	Responsable d'audit de Système de Management de l'Environnement ISO 14001:2015 – Formation accréditée IRCA	5 jours
		Comprendre et mettre en pratique la transition vers la norme ISO 14001:2015	2 jours
		Auditeur interne ISO 14001:2015	3 jours
ENERGIE	Management de l'Energie	Sensibilisation au referentiel ISO 50001: 2011	1 jour
		Auditeur interne ISO 50001: 2011	3 jours
		Responsable d'audit de Système de Management de l'Energie ISO 50001: 2011 – Formation accréditée IRCA	5 jours

*Formations disponibles à l'île de la Réunion et Madagascar, et aussi à l'île Maurice.

CATEGORIE	SUB-CATEGORIE	TITRE DU COURS	DUREE
MADA ET REU' SANTÉ & SÉCURITÉ AU TRAVAIL	Système de Management en santé & sécurité au travail - OHSAS 18001	Comprendre les exigences de l'OHSAS 18001	2 jours
		Formation qualifiante de responsable d'audit de Système de Management de la Sécurité OHSAS 18001	5 jours
		Auditeur interne ISO 18001	3 jours
		Audit de Système de Management Intégré	3 jours
RESPONSABILITÉ SOCIÉTALE DES ENTREPRISES - RSE	Parcours Métier SGS	Formation à la fonction de responsable RSE	1 jour
	Fondamentaux de la RSE	Le développement durable : concepts et enjeux	1 jour
		Comprendre la démarche de l'ISO 26000	1 jour
		Démarche RSE : Conduire le changement	1 jour
		Se préparer à l'audit SMETA	1 jour
DÉVELOPPEMENT PERSONNEL	Développement Personnel	Piloter et animer une équipe	3 jours
		Gestion du temps	2 jours
FORMATIONS SECTORIELLES	Agroalimentaire	HACCP dans votre secteur d'activité	3 jours
		L'évolution du référentiel BRC Version 7	1 jour
		Devenir Auditeur interne IFS et BRC au sein de son entreprise	3 jours
		Former votre personnel à la notion de Food Defense	½ jour
		Comprendre la norme ISO 22000	1 jour
		Auditeur interne ISO 22000	3 jours
		Formation qualifiante IRCA ISO / FSSC 22000	5 jours

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WHEN YOU NEED TO BE SURE

